HUMAN RIGHTS STATEMENT

SAFARBAZ TRAVEL AND TOURISM - FZCO

English Version

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HUMAN RIGHTS STATEMENT
SAFARBAZ TRAVEL AND TOURISM - FZCO
SafarbazTravel

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SAFARBAZ TRAVEL AND TOURISM - FZCO
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N. GHAMARI HEYDARPOOR

Our commitment to respecting human rights, promoting responsible tourism, and creating meaningful travel experiences for everyone.

COMPANY INFORMATION

Legal Entity

Legal Company Name:

SAFARBAZ TRAVEL AND TOURISM – FZCO

Brand Name:

Safarbaz Travel

Registered Office:

United Arab Emirates

Registered Address:
Building A1, Unit 79791-001
Dubai Digital Park
Dubai Silicon Oasis
PO Box 334069, Dubai
United Arab Emirates

Registration Information

Register Court:

FZCO

Commercial Register Number:

79791

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About This Document

This Human Rights Statement describes the commitment of SAFARBAZ TRAVEL AND TOURISM - FZCO and its brand SafarbazTravel to respecting, protecting, and promoting human rights throughout its operations, services, business relationships, and interactions with employees, customers, partners, suppliers, and other stakeholders.

SafarbazTravel believes that responsible tourism begins with respect for people.

Our purpose is to create meaningful travel experiences while maintaining ethical business practices, protecting human dignity, supporting inclusion, and promoting responsible tourism principles.

This statement reflects our commitment to conducting business in a responsible, transparent, and respectful manner.

Purpose and Scope

Our Business Overview

SAFARBAZ TRAVEL AND TOURISM - FZCO, operating under the brand Safarbaz Travel, is a travel and tourism company focused on creating and delivering travel experiences for customers worldwide.

SafarbazTravel specializes in designing, organizing, and operating customized tour packages that provide customers with complete travel solutions.

Our services include:

- Tour Packages and Travel Experiences
- Visa Services
- Travel Consultation and Support

Unlike a simple booking platform, SafarbazTravel independently develops and manages its tour packages while working with professional partners to deliver high-quality travel experiences.

Our Customers

SafarbazTravel serves:

- Individual travelers
- Families
- Business travelers

We are committed to ensuring that all customers receive equal treatment, respectful service, and fair access to our travel experiences regardless of their background, nationality, culture, age, gender, or personal circumstances.

Our Global Operations

SafarbazTravel provides travel services for customers in different regions, including:

- Europe
- Middle East
- Worldwide markets

Our activities and team connections include:

- United Arab Emirates
- Europe
- Singapore

As an international travel company, we recognize our responsibility to respect human rights across all locations where we operate.

Our Values and Principles

Our Commitment to Responsible Business

At SafarbazTravel, we believe that respect for human rights is a fundamental part of responsible business conduct and sustainable tourism.

Our values guide how we operate, how we serve our customers, how we work with our employees and partners, and how we create travel experiences around the world.

We are committed to building a trusted, transparent, inclusive, and responsible travel environment for everyone connected to our business.

Our Core Values

Trust

Trust is the foundation of our relationships with customers, employees, and partners.
We aim to build long-term relationships based on honesty, reliability, transparency, and respect. We are committed to providing accurate information, responsible services, and dependable support throughout the customer journey.

Safety

The safety and well-being of our customers, employees, and partners are among our highest priorities.
We continuously work to organize travel experiences responsibly and support our customers before, during, and after their journeys.

Transparency

We believe customers should have access to clear and understandable information when making travel decisions.
We are committed to providing transparent information regarding:

- Tour itineraries
- Prices
- Included services
- Excluded services
- Cancellation policies
- Visa requirements
- Terms and Conditions

Quality of Service

SafarbazTravel is committed to maintaining high standards in travel services and continuously improving the customer experience.
We focus on professional planning, responsible operations, and attention to detail to create meaningful travel experiences.

Diversity and Inclusion

SafarbazTravel values diversity and inclusion.
We are committed to creating an environment where individuals from different:

- Cultures
- Nationalities
- Backgrounds
- Abilities
- Perspectives

are respected and treated equally.

Sustainability and Responsible Tourism

We recognize our responsibility to support sustainable and responsible tourism practices.
We aim to operate in a way that respects:

- Local communities
- Cultural heritage
- The environment
- Human rights

Innovation and Technology

We use technology to improve accessibility, convenience, and customer experience.
At the same time, we are committed to responsible digital practices, including respect for privacy, security, and ethical use of technology.

Alignment With International Human Rights Principles

SafarbazTravel is committed to respecting internationally recognized human rights principles and conducting business in accordance with responsible business practices.
Our approach is guided by internationally recognized frameworks, including:

- Universal Declaration of Human Rights (UDHR)
- International Labour Organization (ILO) Fundamental Principles and Rights at Work
- United Nations Guiding Principles on Business and Human Rights (UNGPs)
- Sustainable Development Goals (SDGs)

Universal Declaration of Human Rights (UDHR)

SafarbazTravel recognizes the Universal Declaration of Human Rights as a foundation for protecting human dignity, equality, freedom, and fundamental rights.
We are committed to respecting these principles throughout our operations, customer relationships, and business activities.

International Labour Organization (ILO) Fundamental Principles

SafarbazTravel supports the fundamental principles promoted by the International Labour Organization, including:

- Freedom from forced labor
- Elimination of child labor
- Elimination of discrimination in employment
- Respect for fundamental workplace rights

We aim to maintain fair, respectful, and responsible employment practices.

United Nations Guiding Principles on Business and Human Rights (UNGPs)

SafarbazTravel recognizes the responsibility of businesses to respect human rights.
We are committed to:

- Identifying potential human rights risks
- Preventing negative impacts
- Addressing concerns responsibly
- Improving our practices continuously

Sustainable Development Goals (SDGs)

SafarbazTravel supports the broader goals of sustainable development and recognizes the importance of contributing positively to society.
Our commitments connect with principles related to:

- Equality and inclusion
- Responsible tourism
- Sustainable communities
- Well-being
- Positive partnerships

Employee Rights and Workplace Standards

Respect for Our People

At SafarbazTravel, we recognize that our employees are essential to our success.
We are committed to creating a workplace based on:

- Respect
- Fairness
- Trust
- Equal opportunity
- Professional growth

As a family-managed business, Safarbaz Travel maintains a strong commitment to ethical leadership, personal responsibility, and respectful relationships among all team members.

Our Workforce

SafarbazTravel operates with a dedicated team supporting travel operations and customer experience.
Our business functions include:

- Management
- Tour Operations
- Customer Support
- Sales
- Marketing
- Information Technology (IT)
- Administration

Employee Rights and Workplace Standards (Continued)

Equal Opportunity and Non-Discrimination

SafarbazTravel is committed to providing equal opportunities to all employees and applicants. Employment decisions, including recruitment, professional development, promotion, and compensation, are based on:

- Qualifications
- Skills
- Experience
- Performance
- Business requirements

We do not tolerate discrimination based on:

- Race or ethnicity
- Nationality
- Gender
- Religion or belief
- Age
- Disability
- Cultural background
- Sexual orientation
- Any other characteristic protected by applicable laws

Safe and Respectful Workplace

SafarbazTravel is committed to maintaining a workplace where every individual is treated with dignity and respect.
We do not tolerate:

- Harassment
- Bullying
- Intimidation
- Abuse
- Workplace misconduct
- Any behavior that creates an unsafe or disrespectful environment

Employees are encouraged to raise concerns and communicate issues without fear of unfair treatment.

Prohibition of Forced Labor and Child Labor

SafarbazTravel strictly prohibits all forms of:

- Forced labor
- Modern slavery
- Human exploitation
- Child labor

We are committed to ensuring that our employment practices respect applicable laws and internationally recognized labor principles.

Employee Privacy and Confidentiality

SafarbazTravel respects employee privacy and is committed to protecting personal information collected during employment.
Employee information is handled responsibly and used only for legitimate employment and business purposes.

Customer Rights and Traveler Protection

Respecting Our Customers

At SafarbazTravel, we believe every traveler has the right to receive fair, respectful, and transparent travel services.

Our customers come from different cultures, nationalities, backgrounds, and personal circumstances.

We are committed to ensuring that every customer is treated with:

- Respect
- Fairness
- Dignity
- Professional care

throughout their travel experience.

Equal Treatment and Non-Discrimination

SafarbazTravel provides equal access to its services and does not tolerate discrimination against customers based on:

- Race or ethnicity
- Nationality
- Gender
- Religion or belief
- Age
- Disability
- Cultural background
- Any other characteristic protected by applicable laws

Transparent Travel Information

Before customers make travel decisions, SafarbazTravel aims to provide clear and accurate information regarding travel services.
Customers may receive information including:

- Tour itinerary
- Price information
- Included services
- Excluded services
- Cancellation policies
- Visa requirements
- Terms and Conditions

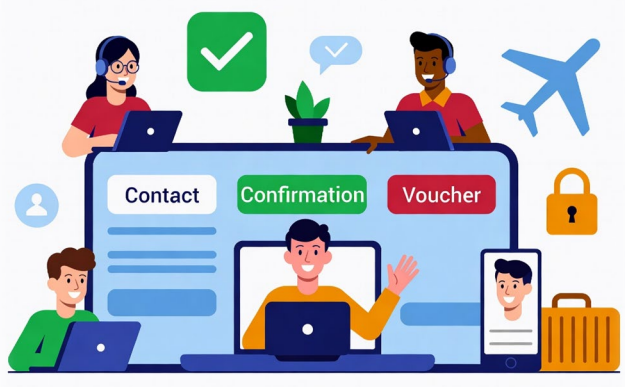
Transparency allows customers to make informed decisions and supports trust between SafarbazTravel and its travelers.

Safe and Responsible Booking Experience

SafarbazTravel provides customers with a responsible and reliable booking process.
Customers can:

- Explore available tour packages
- Create an account when required
- Complete purchases online
- Receive travel support

We continuously work to improve our services and provide a secure customer experience.



Customer Support and Communication

SafarbazTravel provides several communication channels to support customers before, during, and after travel arrangements.

Customers may contact us through:

- Website Contact Form
- WhatsApp communication
- Email communication
- Direct phone support

Customer questions, requests, and concerns are handled professionally and respectfully.

Accessibility and Inclusive Travel

Safarbaz Travel believes that travel should be accessible and enjoyable for people with different needs and circumstances.

We are developing specialized travel solutions designed to support elderly travelers and individuals who may require additional assistance during their journeys.

As part of this initiative, Safarbaz Travel is exploring professional cooperation with qualified care providers, including Ambulante Pflegedienste (Outpatient care services) organizations in Germany, to help create safe and high-quality travel experiences for senior travelers.

Our goal is to support inclusive tourism by making meaningful travel experiences available to more people.

Protecting Customer Information

Safarbaz Travel respects customer privacy and is committed to protecting personal information collected through our services.

Customer information is handled responsibly and used for legitimate purposes, including:

- Providing travel services
- Managing bookings
- Communicating travel information
- Improving customer experience

Supplier and Partner Human Rights Expectations

Responsible Business Relationships

SafarbazTravel believes responsible partnerships are essential to delivering safe, high-quality, and meaningful travel experiences.

SafarbazTravel l designs, develops, and manages its own tour packages while working with professional service providers to support different aspects of travel delivery.

Our partners may include:

- Hotels and accommodation providers
- Airlines and transportation providers
- Local tourism service providers
- Professional tour guides
- Restaurants and experience providers
- Visa service providers
- Medical and care service providers

Partner Selection and Quality Standards

Safarbaz Travel works with reliable and professional partners.

Before establishing business relationships, we consider:

- Professional reputation
- Service quality
- Legal authorization
- Customer safety
- Ethical business practices
- Respect for human rights principles

Supplier and Partner Human Rights Expectations (Continued)

Human Rights Expectations for Partners

Safarbaz Travel expects all partners, suppliers, and service providers connected to our operations to respect fundamental human rights principles.
We expect our partners to:

- Treat all individuals with dignity and respect
- Provide safe and appropriate working conditions
- Prohibit forced labor and modern slavery
- Prohibit child labor
- Prevent discrimination and harassment
- Comply with applicable laws and regulations
- Respect the rights of employees, customers, and communities

We believe that responsible partnerships are built on shared values, trust, and commitment to ethical conduct.

Commitment to Care and Inclusive Travel Partnerships

Safarbaz travel is committed to developing travel solutions that support elderly travelers and individuals who may require additional assistance.
As part of our inclusive travel initiatives, we aim to cooperate with professional care providers, including qualified Pflegedienst organizations, to help create safe, comfortable, and accessible travel experiences.
Through responsible cooperation with care professionals, SafarbazTravel seeks to ensure that every traveler receives appropriate attention, respect, and support throughout their journey.

Preventing Modern Slavery, Human Trafficking and Protecting Vulnerable Groups

Our Commitment Against Exploitation

At SafarbazTravel, we believe that travel should create positive experiences while respecting the dignity, safety, and rights of every individual.

We maintain a zero-tolerance approach toward all forms of exploitation and activities that violate fundamental human rights.

SafarbazTravel is committed to preventing and opposing:

- Human trafficking
- Modern slavery
- Forced labor
- Child labor
- Exploitation of vulnerable individuals
- Sexual exploitation of children in tourism

Human Trafficking Prevention

SafarbazTravel recognizes the responsibility of the tourism industry in preventing human trafficking.

We are committed to:

- Maintaining responsible business practices
- Working with trusted partners
- Avoiding relationships with organizations involved in exploitation
- Taking concerns seriously
- Supporting appropriate actions when risks are identified

We expect employees, partners, and suppliers to share this responsibility.

Protection of Children in Tourism

SafarbazTravel is committed to protecting children and vulnerable individuals from harm and exploitation.

We do not support or participate in any activity involving:

- Child exploitation
- Abuse of minors
- Commercial sexual exploitation of children
- Tourism activities that place children at risk

All partners connected to our services are expected to maintain appropriate standards of conduct and child protection.

Privacy, Data Protection and Digital Responsibility

Protecting Personal Information

SafarbazTravel recognizes that protecting personal information is essential for maintaining customer trust.

We are committed to handling personal data with:

- Care
- Transparency
- Responsibility
- Respect for privacy rights

Information We May Collect

To provide travel services, SafarbazTravel may collect relevant information, including:

- Customer name
- Email address
- Phone number when provided
- Passport and travel document information when required
- Payment-related information processed through approved payment methods
- Travel preferences and service-related information

Use of Customer Information

Customer information may be used for:

- Processing bookings
- Providing customer support
- Communicating travel updates
- Improving services
- Managing travel-related operations

Payment Security

SafarbazTravel provides different payment options, including:

- Bank transfer
- Credit card payments
- Payment gateway solutions
- Cash payment where applicable

We aim to ensure that payment processes are handled responsibly and through appropriate channels.

GDPR and International Privacy Commitment

As an international travel company serving customers in Europe and other regions, SafarbazTravel is committed to respecting applicable data protection requirements.
We aim to follow privacy principles reflected in regulations such as the General Data Protection Regulation (GDPR), including:

- Responsible processing of personal information
- Respect for privacy rights
- Appropriate protection of customer data
- Secure handling of information

Reporting Concerns and Governance

Raising Human Rights Concerns

SafarbazTravel encourages employees, customers, partners, suppliers, and stakeholders to report concerns related to:

- Human rights violations
- Unethical conduct
- Unsafe practices
- Activities inconsistent with our values

Open communication helps us maintain responsible operations and continuously improve.

Reporting Channels

Concerns may be submitted through:

Email:

support@safarbaztravel.com

Website:

SafarbazTravel Contact Form

WhatsApp Communication

Reports are reviewed responsibly and handled with appropriate confidentiality.

Non-Retaliation Commitment

SafarbazTravel supports a culture where individuals can raise concerns in good faith without fear of retaliation.

No employee, customer, partner, or stakeholder should experience unfair treatment because they reported a genuine concern or participated in a review process.

Governance and Responsibility

The implementation and oversight of this Human Rights Statement are supported by:

Compliance Responsible Person

and

Management Team

These responsible parties oversee the application of our commitments, review concerns, and support continuous improvement.

Sustainability and Responsible Tourism

Our Commitment to Responsible Tourism

At SafarbazTravel, we believe travel has the power to connect people, cultures, and communities while creating positive experiences.

We are committed to developing tourism experiences that respect:

- People
- Local communities
- Cultural heritage
- The environment

Inclusive Travel Experiences

SafarbazTravel develops travel experiences including:

- Senior travel
- Cultural tours
- Eco-tourism
- Family travel

We aim to make travel more accessible, meaningful, and enjoyable for diverse groups of travelers.

Travel With Positive Impact

SafarbazTravel believes that travel should not only connect people with destinations, but also create positive value for communities and individuals.

We aim to support responsible tourism practices that create meaningful experiences while respecting people and places.

International Standards and References

SafarbazTravel is committed to respecting internationally recognized human rights principles. This Human Rights Statement is guided by principles reflected in:

- Universal Declaration of Human Rights (UDHR)
- International Labour Organization (ILO) Fundamental Principles and Rights at Work
- United Nations Guiding Principles on Business and Human Rights (UNGPs)
- Sustainable Development Goals (SDGs)

Conclusion

Respect for human rights is not only a legal or regulatory responsibility—it is a fundamental value that shapes how SafarbazTravel conducts its business, serves its customers, supports its employees, and collaborates with its partners.

As an international travel and tourism company, we recognize that every journey involves people, cultures, and communities. We therefore strive to ensure that our business practices contribute positively to the well-being, dignity, and rights of everyone connected to our operations.

This Human Rights Statement reflects our ongoing commitment to ethical business conduct, responsible tourism, transparency, equality, and continuous improvement. We understand that protecting human rights is an evolving responsibility, and we will continue to review and strengthen our policies, procedures, and partnerships to meet internationally recognized standards and the expectations of our stakeholders.

SafarbazTravel believes that meaningful travel should create lasting value—not only for travelers, but also for employees, local communities, business partners, and future generations.

By working together with our customers, employees, suppliers, and partners, we aim to build a travel experience founded on trust, respect, inclusion, and responsibility.

Thank you for being part of our journey toward a more ethical, inclusive, and sustainable future.

SAFARBAZ TRAVEL AND TOURISM - FZCO

SafarbazTravel

Creating meaningful travel experiences through respect, responsibility, and trust.

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